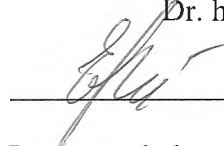


APROB
 Șef Catedră de medicină socială și
 management "Nicolae Testemițanu",
 Dr. hab. șt. med., conf.univ.


 Elena Raevschi

Proces verbal nr. 6 din 27 ianuarie 2021

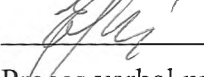
Themes of lectures, practical seminars and self-training

“Communication and medical behavior”

Dentistry Faculty, IInd year,
2020-2021 (semester IV)

| No. d/o | THEME | Number of hours | | | |
|----------------|--|-----------------|-----------|--------------------|-------------------|
| | | Lectures | Seminars | Practical hours | Self- training |
| 1. | Defining and analyzing the effective and ineffective forms of communication in medical practice. | 1 | - | 2 | 2 |
| 2. | Defining and analyzing professional and unprofessional behavior in a medical practice. | 1 | 2 | 2 | 2 |
| 3. | Patient expectations from the visit to the dentist. | 2 | 2 | - | 2 |
| 4. | Rights and obligations of the patient and the dentist at the medical meeting. | | - | 2 | 4 |
| 5. | Behavioral medicine. Tasks of Behavioral Medicine. Communication for behavior change. | 2 | - | 2 | 2 |
| 6. | Strategies to optimize effective communication skills between dentist and patient. Communicating with difficult patients. | 2 | 2 | 2 | 4 |
| 7. | The behavior of the dentist in a workplace. | - | 1 | 2 | 2 |
| 8. | Strategies for effective communication and relationship with the therapeutic team. | 2 | 1 | 1 | 2 |
| 9. | Problems and difficulties analysis that may arise because of inefficient communication and inadequate behavior at work. Case studies. | - | 2 | - | 2 |
| 10. | The personality techniques and methods of resources developing of the specialist to obtain the psychological and energetic balance. | - | - | 2 | 3 |
| Totally | | 10 | 10 | 15 | 25 |

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Lectures schedule for "Communication and medical behavior"
Dentistry Faculty, IInd year,
2020-2021 (semester IV)

| | Subject | Date | Time | Room | Groups | Professor |
|----|--|-------------|----------------------------------|-------------|---------------|-------------------|
| 1. | Defining and analyzing the effective and ineffective forms of communication in medical practice. Professional and unprofessional behavior in a medical practice. | 27.04.21 | 8 ⁰⁰ -9 ³⁰ | 3 | S1711-14 | Cerțițanu Mariana |
| 2. | Patient expectations from the visit to the dentist. | 28.04.21 | 8 ⁰⁰ -9 ³⁰ | 3 | S1711-14 | Cerțițanu Mariana |
| 3. | Behavioral medicine. Tasks of Behavioral Medicine. Communication for behavior change. | 29.04.21 | 8 ⁰⁰ -9 ³⁰ | 3 | S1711-14 | Cerțițanu Mariana |
| 4. | Strategies to optimize effective communication skills between dentist and patient. Communicating with difficult patients. | 30.04.21 | 8 ⁰⁰ -9 ³⁰ | 3 | S1711-14 | Cerțițanu Mariana |
| 5. | Strategies for effective communication and relationship with the therapeutic team. | 10.05.21 | 8 ⁰⁰ -9 ³⁰ | 3 | S1711-14 | Cerțițanu Mariana |

Seminars schedule for "Communication and medical behavior"
Dentistry Faculty, IInd year,
2020-2021 (semester III)

| Day | Time | Group | Room | Teachers |
|---------------------------|-------------|--------------|-------------|-------------------|
| 27,28,29,30.04 – 10,11.05 | 9.40-13.40 | S1711 | 1 | Cărăruș Margareta |
| 27.04 - 11.05 | 9.40-13.40 | S1712 | 2 | Daniliuc Natalia |
| 27.04 - 11.05 | 9.40-13.40 | S1713 | 4 | Cerțițanu Mariana |
| 27.04 - 11.05 | 13.45-17.50 | S1714 | 4 | Cerțițanu Mariana |

Şef studii (responsabil studenți internaționali) _____ M. Cerțițanu